

Health Scrutiny Committee

Minutes of the meeting held on 17 July 2018

Present:

Councillor Farrell – in the Chair

Councillors Battle, Clay, Curley, Holt, Mary Monaghan, O’Neil, Reeves, Riasat, Wills and Wilson

Councillor Craig, Executive Member for Adults, Health and Wellbeing

Nick Gomm, Director of Corporate Affairs, Manchester Health and Care Commissioning

Lynne Stafford, Chief Executive, The Gaddum Centre

Ed Dyson, Executive Director of Planning and Operations, Manchester Health and Care Commissioning

Peter Blythin, Director of the single hospital service programme

Jo Purcell, Deputy Director of Strategy, Northern Care Alliance

Apologies: Councillors Lynch, Paul and Smitheman

HSC/18/30 Minutes

The minutes of the Health Scrutiny Committee meeting of 19 June 2018 were submitted for approval. Councillor O’Neil requested that his apologies be recorded.

Decision

To approve the minutes of the meeting held on 19 June 2018 as a correct record subject to the above amendment.

To note the minutes of the Public Health Task and Finish Group meeting held on 26 June 2018.

HSC/18/31 The Our Manchester Carers Strategy

The Committee considered the report of the Executive Director Strategic Commissioning that provided Members with the interim “Our Manchester Carers Strategy”. The report set out the initial measures to drive service improvements and the on-going development of this strategy on a co-produced basis in partnership with Manchester’s Carers, their support organisations and the wider Manchester Community.

The Executive Director Strategic Commissioning referred to the main points of the report which were:-

- Describing the context for the development of the strategy;
- Findings from Manchester Carers Services Review;

- A description of the Statement of Intent that would form the basis of the Manchester Carer Charter and would underpin the forward development of support services;
- Strategic Objectives;
- The Our Manchester Carers Action Plan;
- Information on the establishment of an Our Manchester Carers Partnership Group;
- Development of an Our Manchester Carers Charter;
- Development of a “Single Point of Contact” and revised assessment process; and
- A timeline and schedule for the development of the underpinning framework that would support the Our Manchester Carers Strategy.

The Committee also received a presentation from the Chief Executive, The Gaddum Centre entitled the ‘Manchester Carers Services Review and Strategic Approach to developing an Our Manchester Carer Friendly City’. The presentation was accompanied by a number of short videos that described a range of carer’s experiences.

Some of the key points that arose from the Committee’s discussions were:-

- Welcoming the report and supporting the approach adopted to develop the interim “Our Manchester Carers Strategy”;
- A Communications Strategy, including the use of Social Media, similar to the Fostering and Adoption campaign should be designed to promote the importance of carer’s and the services and support that is available to them;
- The impact of welfare reform on carers and the provision of Welfare Advice services;
- The importance of support for carers within specific community groups, e.g. the LGBT community;
- Had any research been undertaken to study the impact on a carers mental health for those caring for people with mental health condition;
- Did Manchester Move recognise caring as work;
- What groups made up the Carers Network;
- What were the time lines for delivering this strategy;
- Respite care appeared to be hard to access and inconsistent;
- Employers played an important role in supporting those staff with caring responsibilities; and
- Who would be responsible for training volunteers?

The Chief Executive, The Gaddum Centre informed the Members that the Carers Network comprised of the twenty organisations commissioned to provide carers support in Manchester. She described that the Network had a website and an active Twitter account and encouraged partners to retweet their messages. She said that affiliated groups could attend meetings of the Network, and the intention was to expand the Network and provide outreach to establish links with traditionally hard to reach communities. She said that a recent event had been held with the LGBT Foundation to identify carers.

The Chief Executive, The Gaddum Centre described The Our Manchester Carers Strategy as a sound foundation to deliver improved services and support for carers in Manchester. She said that volunteers would be trained by Team Leaders in the local teams. She further informed Members that work was currently ongoing at a Greater Manchester level to develop an Employers Charter to recognise the role of carers.

In response to the question asked regarding research undertaken regarding the mental health of carers who cared for a person with mental health she said that she would investigate this and notify the Committee.

The Executive Member for Adults, Health and Wellbeing said that strategy recognised the important role that carers delivered across the city and she was committed to delivering this important piece of work. She said that the strategy had been developed with the voice of the carer at its centre and she welcomed the comments from the Health Scrutiny Committee. She said that a bespoke communications strategy would be instigated when the strategy was formerly launched. She commented that austerity and welfare reform had a significant and detrimental impact on carers, and the increased demand on advice services reflected the roll out of Universal Credit. She said that Manchester Health and Care Commissioning had recently invested £0.5m to install dedicated phone lines in GP practices so that people could contact the Citizens Advice Bureau directly for help and support.

The Executive Member for Adults, Health and Wellbeing said that she acknowledged the comments made regarding respite care and options were being considered as to how this was to be delivered and improved in the future. She also informed the Committee that she would investigate the question raised by Member regarding Manchester Move to ensure that carers were recognised as workers. She further informed the Committee that work was emerging to respond to specific groups, such as extra care housing for older LGBT citizens.

Decisions

The Committee:-

1. Welcomes the report and supports the co-design of the strategy with the voice of carers at the centre of this; and
2. Requests that an update report be submitted for consideration at an appropriate time.

HSC/18/32 Single Hospital Service progress report

The Committee considered the report of the Executive Director of Planning and Operations Manchester Health and Care Commissioning (MHCC) that provided Members with an update on the delivery of the Single Hospital Service (SHS).

The Executive Director of Planning and Operations, MHCC referred to the main points of the report which were:-

- A description of the strategic context of the SHS;
- The benefits achieved following the establishment of the Manchester University Hospitals NHS Foundation Trust (MFT) in 2017;
- An update progress with transfer of North Manchester General Hospital NHS Trust (NMGH) into MFT and the associated strategy.

Some of the key points that arose from the Committee's discussions were:-

- What impact would the financial deficit at Pennine Acute Trust (PAT) have on the Manchester University Hospitals NHS Foundation Trust?
- Did the recent reports of the closure of an operating theatre represent asset stripping at NMGH;
- Would transport be provided between hospital sites following the transfer of North Manchester General Hospital NHS Trust (NMGH) into MFT;
- Patients would need to be reassured that NMGH was a safe hospital;
- Members expressed their frustration at the pace of the transfer of NMGH into MFT;
- Members reported that they and their constituents regularly encounter poor experiences at NMGH; and
- Staffing levels continued to be an issue at NMGH and the impact this had on continuity of care and patient confidence in the site.

The Executive Director of Planning and Operations, MHCC said that the PAT would model how much of the financial deficit would be attributed to NMGH. He said that increased efficiencies would be achieved at the site following the merger by improving the estate and reducing the reliance on agency staff. He said that the merger of NMGH into the SHS would continue to make MFT an attractive place to work for health professionals. He said that there was no evidence of asset stripping at the site and any change would have to be agreed by commissioners. He said that the requirement of NHS Improvement that this transaction, and the Fairfield, Rochdale and Royal Oldham hospitals transfer to the Salford Royal would be simultaneous had added to the complexity of this piece of work.

The Deputy Director of Strategy, Northern Care Alliance said the operating theatres that had been closed recently had been necessary and had impacted on a small number of patients. She said that the Leadership Team at NMGH were dedicated to improving the site and acknowledged that communications needed to be improved so as to reassure the local population. The Executive Director of Planning and Operations, MHCC reassured the Committee that irrespective of the planned merger, due to be completed by April 2020, the site would continue to be challenged to improve. He said this was evidenced by the findings of the recent CQC inspection.

In response to the Members comments that communications needed to be improved so that local Members and residents were aware of any developments at NMGH in a timely manner, the Executive Member for Adults, Health and Wellbeing suggested that the Committee received a bi monthly update as part of the Health and Wellbeing Update report. Members endorsed this recommendation.

A Member requested that a report be added to the work programme that provided information on the financial implications of the SHS, and in particular what impact the

deficit at North Manchester General Hospital would have on the Manchester Locality Plan.

Decisions

The Committee:-

1. Notes the report and the progress described on the delivery of the Single Hospital Service;
2. Requests that a bi monthly update be provided to the Committee via the Health and Wellbeing report; and
3. Requests that a report be added to the work programme that provides information on the financial implications of the Single Hospital Service, and in particular what impact the deficit at North Manchester General Hospital would have on the Manchester Locality Plan.

HSC/18/33 Overview Report

A report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

A Member requested that a report on the actions taken with Care Homes following a rating of Inadequate or Requires Improvement by the Care Quality Commission be included on the work programme.

Decision

To note the report and approve the work programme subject to the above amendment.

Health Scrutiny Committee

Minutes of the meeting held on 4 September 2018

Present:

Councillor Farrell – in the Chair

Councillors Clay, Curley, Holt, Mary Monaghan, O’Neil, Paul, Riasat, Wills and Wilson

Councillor Craig, Executive Member for Adults, Health and Wellbeing

Councillor Midgley, Assistant Executive Member for Adults, Health and Wellbeing

Nick Gomm, Director of Corporate Affairs, Manchester Health and Care Commissioning

Dr Martin Bewley, Speciality Registrar in Public Health

Apologies: Councillors Reeves and Smitheman

HSC/18/34 Minutes

Decision

To approve the minutes of the meeting held on 17 July 2018 as a correct record.

HSC/18/35 Our Manchester Homecare

The Committee considered the report of the Executive Director Strategic Commissioning and Director of Adult Social Care that described a proposed new model of homecare – ‘Our Manchester Homecare’. The report explained that in order to achieve the ambition, it was important that the model met the needs of people who used our services and help supported family carers.

The Executive Member for Adults, Health and Wellbeing stated that the new model was therefore:

- focussed on the outcomes that matter to people;
- strengths based, starting with the positive what people could do for themselves and supporting people build or maintain skills and confidence;
- place-based: matched to the footprint of Integrated Neighbourhood Teams;
- centred on continuity of care: the top priority of people using homecare; and
- predicated on building a trusted partnership with homecare providers.

The Executive Member for Adults, Health and Wellbeing referred to the main points of the report which were:-

- Describing the context of homecare: what it was; who received it and the associated costs;
- The case for change;

- Recent developments;
- How the new model was different and a description of the key features of Our Manchester homecare;
- Personalisation and personal budgets;
- Finance and Cost Benefit Analysis;
- How social value would be achieved through the procurement of Our Manchester homecare;
- Equality Analysis; and
- Next steps.

Members supported the move away from a 'time task' model of care and a more person centred approach to homecare and sought clarification of what would happen if the allocated 'budget' of hours were not used by the individual in receipt of care. Members commented that the allocation of hours needed to be consistent and allocated fairly to everyone who received care. Members asked how these changes would be communicated to those in receipt of care.

Members discussed the figures that presented a breakdown of who received care in Manchester and sought clarification on how this was to be addressed to ensure there was an equality of allocations.

Members noted and supported the procurement activities that were described in the report and in particular welcomed the inclusion of the voluntary and community sectors.

Members discussed the issue of subcontracting of care and sought an assurance that any such arrangements would be vigorously monitored and all staff would be paid the Manchester Living Wage as a minimum, noting that this was important to ensure the continuity of care and reduce levels of staff turnover.

Members sought further information on the proposed savings that were to be achieved through the new model of care.

The Executive Member for Adults, Health and Wellbeing advised that the new approach would better meet the needs of those in receipt of care and for staff delivering care. She said that people in receipt of care had been fully consulted upon, in addition to carers, service providers and a range of health professionals, and had been involved with the coproduction of this new model

The Executive Director Strategic Commissioning and Director of Adult Social Care said the new model would enable people to remain in their own homes, supported by and close to their friends, family and community. She said the current model was too rigid and needed to change. She described the new approach as offering flexibility and consistency in the care provided with a person centred, strength based approach that better met the needs of the individual.

The Executive Director Strategic Commissioning and Director of Adult Social Care described that the commissioning of services would address the issue of inequality of care across the population of the city. She said that the establishment of integrated

Neighbourhood Teams would help develop a local knowledge of the community and establish links with those in the community who may not currently access care.

The Executive Director Strategic Commissioning and Director of Adult Social Care commented that the 'budget' of hours was agreed following conversations with the individual and assessed on their needs and the subsequent support plan was focused on outcomes. The hours were flexible and the support plans could be reviewed with the individual at any time to best meet their needs. In response to a Members comment regarding the emerging care needs for the Trans Community she said she acknowledged this and it would be considered.

In response to the concerns expressed regarding sub-contracting the Executive Director Strategic Commissioning and Director of Adult Social Care advised that any contact awarded to a primary lead provider of care would specifically dictate the terms of any subsequent subcontracting arrangements. She said contracts would be robustly monitored and reviewed on annual basis and that these reviews would include the views of individuals in receipt of care.

The Executive Member for Adults, Health and Wellbeing said that subcontracting arrangements would allow for local, not for profit organisations to bid in local neighbourhoods and this would strengthen the offer and provide local innovations to deliver care. She said the new model would recognise caring not as a job but rather a career of choice that offered career progression and this would contribute to the continuation of care.

The Executive Director Strategic Commissioning and Director of Adult Social Care advised that communication with individuals regarding the changes would be managed in an appropriate manner.

In response to the comments raised regarding budgets the Executive Member for Adults, Health and Wellbeing said that funding remained a challenge however the delivery of an improved model of home care was central to the ambitions and delivery of an integrated health and social care system.

Decision

The Committee endorse the proposed new model of homecare for the people of Manchester.

HSC/18/36 Manchester Public Health Annual Report 2018

The Committee considered the Public Health Annual Report 2018 submitted by the Director of Population Health and Wellbeing and Director of Public Health. The 2018 report had a single issue focus on air quality.

The Director of Public Health referred to the main points of the report which were:-

- Providing a description of pollution and the sources of this;
- The impact of poor air quality on health;

- Inequality and air pollution;
- A description of national and local policies and strategies to address air quality;
- Air quality in Manchester and its local health and economic impact;
- Actions at a Greater Manchester (GM) level, including the GM Low Emissions Strategy / Air Quality Action Plan; and
- Actions citizens could take to improve air quality.

Members commented that whilst they welcomed the report too much emphasis was placed on the actions of the individual and not enough attention on the role of businesses and other organisations that contributed to poor air quality.

Members commented that other factors, including those that the Council could seek to influence, for example road traffic management were absent from the report.

A Member commented on the wider impacts of poor air quality on the local population, stating that social isolation, loneliness and childhood obesity could be attributed to poor air quality. He said that improved connectivity across the city was important to improve rates of active travel stating that he welcomed the announcement that Transport for Greater Manchester (TFGM) plan to deliver 1000 miles of walking and cycling routes and 1400 new crossing points. He said that public transport needed to be improved and Green Travel Plans could be easily established for schools and partner organisations. Members further commented that public transport links between hospitals needed to be improved, action needed to be taken to address vehicles idling, in particular taxis and walking routes established.

The Member noted that the Neighbourhoods and Environment Scrutiny Committee regularly received reports around the issue of climate change and emissions and requested that the Chair enquired if the Executive Member for the Environment, Planning and Transport would be willing to address the Health Scrutiny Committee at an appropriate time to inform the Committee on the actions taken within her portfolio that addressed the issue of poor air quality. The Members supported this recommendation.

A Member discussed the issue of second hand tobacco smoke and the health implications of this and asked for an update on what was being done to address this.

A Member commented that the report was silent on the impact of the airport and associated car journeys to and from the site that have an impact on the health of the local population. He said the airport needed to be more accountable to the local population and enquiries should be made with local GPs to establish the levels of asthma and other respiratory conditions and compare these to other areas of the city.

The Assistant Executive Member for Adults, Health and Wellbeing said that there were many good examples of local actions, such as monitoring air quality around schools that could be done for little money, and were useful to raise awareness amongst residents and stimulate local actions and discussions to address the issue of poor air quality.

The Director of Public Health said that work was ongoing to improve active travel that would impact on people's health and recognised that there was a tension between

encouraging residents to be more active whilst the air quality was poor. He reported that the Health Schools Team did work with schools to develop active travel plans and updates on this activity would be reported to the Committee at an appropriate time. He said that all partners on the Health and Wellbeing Board had been challenged to demonstrate what they had done to support and deliver similar schemes. He responded to the comments made on the impact of second hand tobacco some by advising the Committee that this area of activity would be considered by the Public Health Task and Finish Group as part of their ongoing enquiry.

The Director of Public Health said that the Council's Green and Blue Infrastructure was an example of a policy that sought to improve connectivity and improve walking routes. He also said that this was also being addressed using the Council's procurement policy to ensure the social value element included active travel. In response to the comments made regarding the airport and the impact on the local population's health he informed Members that he would revisit the data from local GPs and report back to the Committee at an appropriate time.

Dr Martin Bewley, Speciality Registrar in Public Health addressed the Committee and said that the report had primarily focused on the city centre air quality. He said that there were simple actions that could be implemented to improve air quality, these included reducing congestion at peak times by businesses adopting flexible working patterns and people working from home and businesses reviewing their delivery schedules. He advised that TfGM are considering these, and other actions as part of a wider strategy. He commented on the discussion around the airport by stating that the emissions from aircraft had improved significantly over previous years.

Decisions

The Committee:-

1. Recommend that the Chair discusses with the Chair of the Neighbourhoods and Environment Scrutiny Committee and the for Executive Member for Environment, Planning and Transport how best to report to the Committee that activities that are undertaken as part of her portfolio to improve air quality.
2. Requests the Director of Population Health and Wellbeing and Director of Public Health encourage schools and partners to develop green travel plans that are to be implemented and monitored.

HSC/18/37 LGA Adult Social Care Green Paper: Draft Manchester input

The Committee considered the report of the Executive Director of Strategic Commissioning and Director of Adult Social Care that presented Manchester's draft input to the Local Government Association (LGA) green paper on adult social care and wellbeing, '*The lives we want to lead*'. The period for consultation would end on 26 September 2018.

The Executive Member for Adults, Health and Wellbeing informed the Committee that the Government had repeatedly failed to respond to the challenge of an increasing demand on adult social care services in a context of austerity and increasingly reduced budgets to deliver these important services. She said that the publication of the green paper had been an attempt by the LGA to stimulate this discussion. She said that Manchester needed a fair settlement to fund adult social care to bridge the funding gap.

Members discussed the content of the LGA green paper and welcomed the proposed response presented within the report. Members commented that they fully supported a progressive taxation approach to fund adult social care, commenting that increasing Council Tax was not an appropriate or fair method of funding adult social care and penalised the poorest members of society.

Members debated the merits of means testing some universal benefits such as the winter fuel payment and television license however on balance felt that this was not appropriate.

Decisions

The Committee:-

1. Recommend that the comments of the Committee be incorporated into the response to the LGA consultation;
2. Supports the proposal of a progressive taxation system be implemented to fund adult social care; and
3. Endorses that there should be no changes to universal benefits.

HSC/18/38 Overview Report

A report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

Decision

To note the report and approve the work programme.

Children and Young People Scrutiny Committee

Minutes of the meeting held on 17 July 2018

Present:

Councillor Stone – in the Chair

Councillors Collins, Hewitson, Lovecy, McHale, Madeleine Monaghan and Sadler

Co-opted Voting Members:

Mrs B Kellner, Representative of the Diocese of Manchester

Ms M Neall, Parent Governor Representative

Councillor Bridges, Executive Member for Children's Services

Councillor Rahman, Executive Member for Schools, Culture and Leisure

Margaret Cunningham, Manchester Schools Alliance (MSA) Lead Headteacher

Bernice Kostick, Headteacher, North Ridge High School

Lisa Vyas, Executive Headteacher, the Kingsway Trust

Sumayah Saadi, Member of the Youth Parliament and Manchester Youth Council

Natalie Dodd, Central Manchester Foundation Trust

Apologies:

Councillors Sameem Ali and T Judge

Mr L Duffy, Secondary sector teacher representative

Ms Z Stepan, Parent Governor Representative

CYP/18/36 Minutes

Decisions

1. To approve as a correct record the minutes of the meeting held on 19 June 2018.
2. To receive the minutes of the Ofsted Subgroup meeting held on 26 June 2018.

CYP/18/37 School System

The Committee received a report of the Director of Education which provided a brief overview of the school self-improving system in Manchester and how the Council worked in partnership with schools to ensure improving educational outcomes.

Officers referred to the main points and themes within the report which included:

- School provision in Manchester;
- Ofsted outcomes and pupil outcomes;
- Manchester Schools Alliance (MSA);
- The Manchester School Improvement Partnership (MSIP);
- Manchester Teaching Schools; and
- The role of the Council in effective school improvement partnership working.

A Member provided feedback on the Committee's recent visits to Briscoe Lane

Academy and Cedar Mount Academy. She reported that the visits had focused on the work the schools had been doing to reduce the number of pupils being excluded and that Members had been very impressed with this work. She commented that on the visit to Cedar Mount Academy Members had not had an opportunity to take a tour of the school site and see the students and that she would like to do so in future. The Chair reported that local Ward Councillors, including himself, were planning to visit the school and that he could extend this invitation to other Members.

Some of the key points and themes that arose from the Committee's discussions were:

- To note that the Ofsted Subgroup had recommended that the Regional Schools Commissioner (RSC) and Damian Hinds, the Secretary of State for Education, be invited to a future meeting of the Children and Young People Scrutiny Committee;
- Concern that three Manchester schools had been judged inadequate by Ofsted in the last 18 months and why, when a lot of support appeared to be available, were some schools drifting into the inadequate category;
- What was being done to improve the transition from primary school to secondary school; and
- Recognition that schools in Manchester had improved, in particularly in the primary sector.

The Head of School Quality Assurance and Strategic Special Educational Needs and Disability (SEND) informed Members that primary and secondary school partners were working together to improve the transition from primary school to secondary school including improving curriculum transition, particularly in relation to English and mathematics. Margaret Cunningham, MSA Lead Headteacher, informed Members that the MSA was working with the Council on this issue to identify and share good practice. She informed Members about a conference taking place in November which would provide primary and secondary school staff with the opportunity to explore good practice in relation to transition. The Chair asked whether Committee Members could attend the conference to which Mrs Cunningham responded that she would check with the Board.

Lisa Vyas, Executive Headteacher for the Kingsway Trust, advised Members that the introduction of the Curriculum for Life provided an opportunity to support transition as it helped children develop the softer skills they needed and spanned their education from 5 years of age through to 18.

The Head of School Quality Assurance and SEND outlined the support and challenge provided to schools in Manchester which were at risk of being judged as inadequate. She reported that a number of schools in this situation had successfully improved and avoided being judged inadequate, for example, through the provision of brokered support, but that details of this were not made public. Bernice Kostick, Headteacher of North Ridge High School agreed that this was the case. She also reported that it took time to turn around a school that was in decline. The Head of School Quality Assurance and SEND outlined the provisions within the Department for Education's Schools Causing Concern guidance, advising that the Council was limited in the intervention it could make, particularly if the school was an academy.

The Director of Education reported that there was a lack of clarity from the government on the role of the RSCs but that the Council was working with the RSC responsible for the north-west of England, Vicky Beer, and with local academies to identify ways to secure improvement of failing schools.

Decision

To invite Vicky Beer, the Regional Schools Commissioner, and Damian Hinds, the Secretary of State for Education, to a future Committee meeting.

CYP/18/38 Manchester Curriculum for Life

The Committee received a report of the Director of Education which provided an update of the progress made on developing a Curriculum for Life for children and young people in Manchester in response to this being identified as the top priority for children and young people in the national 'Make Your Mark' ballot. The report outlined the plans to pilot the approach developed from September 2018 to April 2019 and the key actions for this next phase of work.

The main points and themes within the report included:

- The background to the development of the Curriculum for Life;
- Progress made so far;
- The skills and challenges included in the Curriculum for Life;
- Engagement with children, young people, schools and settings; and
- Proposals to pilot the approach set out in the report.

Sumayah Saadi, a Member of the Youth Parliament and Manchester Youth Council who had been involved in the development of the Curriculum for Life, welcomed that the Council had listened to the voices of young people who had voted for a Curriculum for Life through the 'Make Your Mark' ballot.

Some of the key points and themes that arose from the Committee's discussions were:

- To welcome this initiative and the work undertaken, as set out in the report;
- The importance of skills such as debating and dealing with failure;
- How the evidence of pupils' achievements could be recorded without it reinforcing the gap between high-achieving pupils and other pupils and to request that, through the pilot project, officers look at who wasn't engaging with it and what the barriers were;
- Had any conversations taken place with the organisers of the Duke of Edinburgh's Award scheme which helped young people to develop similar skills;
- How had the pilot schools been selected and did they represent the diversity of Manchester schools;
- The impact on transition from primary to secondary school if the scheme was, as suggested, used flexibly by different schools; and
- The importance of engaging with and getting support from parents.

The Director of Education informed the Committee that the method of recording evidence would be explored through the pilot and that it was important that this was sustainable. Natalie Dodd from Central Manchester Foundation Trust reported that officers had looked at the Duke of Edinburgh's Award scheme, including engaging with young people who had taken part in it, and that the Curriculum for Life would run alongside this, and would involve young people who would not sign up for the Duke of Edinburgh's Award. The Executive Member for Schools, Culture and Leisure informed Members that this would be a universal scheme in a format that was accessible to all Manchester children. Ms Dodd advised that the recording of evidence would need to be done in a way that young people could reflect on and learn from. Sumayah Saadi emphasised the importance of young people understanding the skills that they had developed and reported that the Curriculum for Life would help young people to have a better awareness of their skills.

Natalie Dodd reported that the schools involved in the pilot had been selected from those which had expressed an interest in being involved but that it did include a diverse range of schools. The Director of Education advised Members that a balance was needed in terms of how flexible the scheme was but the framework and the skills would remain the same so pupils transitioning from primary to secondary school would find the scheme familiar, even if there were differences in approach between different schools. Ms Dodd outlined the engagement work with parents and foster carers which would be taking place as part of the pilot project.

A Member informed the Committee about work the company Seetec was doing with young people who had struggled in the education system, encouraging them to have aspirations and to realise that they did have skills. She suggested that the Council might be able to learn from their experience. The Chair suggested he or the Member should raise this with the Chair of the Economy Scrutiny Committee, whose remit included skills development for ages 16 and over.

Decisions

1. To thank Sumayah Saadi for her contribution.
2. To request an update report in 12 months' time.
3. To request that the Director of Education provide verbal feedback on the pilot at the Committee's meeting on 9 October 2018.

CYP/18/39 Early Years

The Committee received a report of the Director of Education which provided an overview of the Early Years offer in the city, including outcomes in relation to the Early Years Delivery Model (EYDM) and outcomes for children at the end of the foundation stage profile. The report also outlined proposals which were currently being developed to implement the school leadership model in two areas of the city.

Officers referred to the main points and themes within the report which included:

- The impact of the EYDM;
- Childcare provision;
- Outcomes for children at the end of the Early Years Foundation Stage (EYFS);

- School leadership of school readiness; and
- Strengthening the link between Early Help and Early Years.

The Director of Education reported that the Early Years outcomes within the report were based on 2017 data as this was what was available at the time of writing the report; however, she reported that she now had the 2018 data and this indicated that outcomes in Manchester had improved and that the gap between Manchester and the national average had very slightly reduced.

Some of the key points and themes that arose from the Committee's discussions were:

- What the challenges and gaps were in this area and what was being done to address these;
- Whether the Health Visitor role in the EYDM was working as well as it could;
- Why the take-up of developmental reviews reduced at 9 months and 2 years; and
- To welcome the improvements made to the quality of day care settings and childminders in Manchester.

The Director of Education reported that the key challenges were improving the take-up of developmental reviews at 9 months and 2 years and improving school readiness. She informed Members about a bid for funding to support schools and early years providers to work closely together on a piece of work to develop the skills children needed to be ready for school. The Early Years Service Manager outlined the EYDM's 8 stage assessment model, reporting that the earlier Health Visitor assessments took place at the family home but that the assessments at 9 months and 2 years old took place at a health centre or Sure Start Children's Centre and that this was the probable cause of the drop-off in the take-up of assessments. She advised Members that carrying out these assessments at the family home would impact on the capacity of the Health Visitor Service but that the Council was working with the Health Visitor Service, through the Commissioning Service, on how the take-up of these assessments could be improved. She outlined steps already being taken to improve take-up, including using the Early Years Outreach Workers to remind parents of their appointment and follow up with those who did not attend.

The Chair noted the work taking place to introduce the school leadership model in Gorton and Cheetham Hill. He requested that officers update him on progress in appointing schools to lead on this.

Decisions

1. To note the report.
2. To continue to monitor progress.

CYP/18/40 Overview Report

A report of the Governance and Scrutiny Support Unit was submitted. The overview report contained key decisions within the Committee's remit, responses to previous recommendations and the Committee's work programme, which the Committee was

asked to approve.

Decision

To note the report.

Neighbourhoods and Environment Scrutiny Committee

Minutes of the meeting held on 18 July 2018

Present:

Councillor Igbon – in the Chair

Councillors Chohan, Flanagan, Harland, Hassan, Hewitson, Jeavons, Lyons, Noor, Reid, Sadler, White and Wright

Councillor Akbar, Executive Member for Neighbourhoods

Councillor Stogia, Executive Member for Environment, Planning and Transport

Jonny Sadler, Programme Director, Manchester Climate Change Agency

Apologies: Councillors Hughes and Kilpatrick

NESC/18/31 Minutes

The minutes of the Neighbourhoods and Environment Scrutiny Committee meeting of 20 June 2018 were submitted for approval. Councillor Azra Ali requested that her apologies be recorded.

A Member sought confirmation that the report that had been scheduled for this meeting on the Draft Resident Parking Policy would be considered at the September meeting. The Chair confirmed that this item would be considered at the Committee's September meeting.

Decision

To approve the minutes of the meeting held on 20 June 2018 as a correct record subject to the above amendment.

NESC/18/32 Manchester Climate Change Annual Progress Report

The Committee considered the report of the Deputy Chief Executive (Growth and Neighbourhoods) that provided Members with an update on progress being made towards the delivery of the city's ambitions to reduce carbon emissions. It included details of the citywide progress towards the interim target of a 41% reduction in carbon emissions by 2020 from a 2005 baseline. It also detailed the Council's contribution towards this target via the reduction in direct carbon emissions attributed to the Council's activities since 2009/10. The latest data showed that citywide emissions had reduced by 34% since 2005 and the Council's direct emissions had reduced by 33.8% from a 2009/10 baseline. The report also provided information about the city's transition towards being a zero carbon city.

Officers referred to the main points and themes within the report which included:-

- Information on citywide activity being coordinated by the Manchester Climate Change Agency (MCCA) and the Council to address climate change, including information on the engagement with schools, partners and businesses;
- A detailed breakdown of the reduction in the Council's direct CO₂ emissions; and
- An update on the ambitions for the city post 2020.

Some of the key points that arose from the Committee's discussions were:-

- What was being done to support local businesses and that consideration should be given to establishing a Business Charter and an accreditation scheme;
- More needed to be done regarding connectivity across the city, including repairing canal paths to encourage cycling in north Manchester;
- Council policies and strategies, such as planning, transport and health needed to align to the Climate Change Action Plan. In particular as a result of the increased number of construction sites across the city and the impact this had on congestion, traffic flow and emissions. The issue of Planning conditions in relation to housing developments was also raised;
- Residents needed to be engaged in this activity and good practice should be shared across all wards;
- Ward coordination should be used to effectively communicate this activity and share good practice across wards;
- A publicity campaign should be developed to increase awareness about climate change activity with residents, and this campaign should be appropriate for all residents;
- The Universities should deploy their student volunteers to other areas of the city to support local residents and not just concentrate on the south area of the city;
- What was being done to address vehicles idling;
- What was being done to support Eco Schools and what benefits has this programme delivered; and
- What was being done to promote alternative travel for Council staff.

The Programme Director, MCCA informed the Committee that the MCCA had recently launched their 2018 Annual Report, and the headlines from the report was projected to reduce its carbon emissions by 38% 2020 from a 2005 baseline, against the 41% target; that the low carbon sector employed 38,000 people in Greater Manchester and this sector was expected to grow by 11% year on year nationally. He further described that the connection between health and carbon reduction was increasingly well understood and work to address air quality, and link into wider policies and strategies, including measures to address fuel poverty, into this area of work was ongoing. He further informed the Committee that the MCCA and Manchester Climate Change Board had adopted the Tyndall Centre on Climate Change recommendations that Manchester had a 15m tonne carbon budget and to meet this Manchester would have to reduce its emissions by 13% year on year. The Agency and Board launched this as a proposal to the city at the Manchester Climate Change Conference on 17 July 2018. Three strands of work are now planned. Firstly, work with key sectors and partners to develop draft action plans by October 2018 and final action plans by March 2019. Secondly, for Manchester City Council to deliver a resident-focused communications programme with residents. And thirdly for the Agency and Board to work with Manchester City Council with a view to the

carbon budget being adopted as formal Council policy by end-2018, on behalf of the city.

He said that the MCCA sought to influence and support partners across the city to engage in climate change activity and reduce emissions. He said that they did support local businesses, and made reference to the good work undertaken by the Greater Manchester Growth Company, but acknowledged more needed to be done in this area. He said that the annual report that had been published contained examples of the work undertaken by schools around this agenda and schools were keen to engage with this agenda; however, resources remained a challenge to meet the demand from schools. He said that there were many good examples of community and resident initiatives across the city, and they were working with community and faith groups to replicate these in other areas across the city. He further informed the Committee that the Universities were key partners to influence the significant student population within the city and both Universities would be invited to formally join the Manchester Climate Change Board. He also acknowledged the comments made regarding the need for an effective and coherent communications campaign and commented that engagement of residents was central to the success of this activity and a communications strategy would be developed by Manchester City Council.

The Strategic Lead Policy and Strategy said that a modal shift for staff travel when on Council business was already being promoted and encouraged through the use of the Manchester Car Club, active travel and public transport. He said that future consideration would also need to be given to policies regarding electric vehicles and mileage payments. He also said that if the 15m tonne carbon budget was to be formally adopted by the Council all strategies and action plans would be reviewed to ensure that the targets and progress reflected this.

The Executive Member for Environment, Planning and Transport said that the Council sought to influence partners and lead by example in regard to reducing carbon emissions. She said this was demonstrated by the use of estates; applying social value to procurement and developing and implementing policies, such as the Green and Blue Infrastructure Policy. She said that the Council remained committed to working with Transport for Greater Manchester (TfGM) and the Greater Manchester Cycling and Walking Commissioner to increase active travel and improve public transport across the city. She further commented that TfGM had directed that buses should not idle and the wider work around air quality would seek to address the issue of cars idling near schools.

The Executive Member for Environment, Planning and Transport further commented that the Universities in Manchester were key partners to drive this agenda and their students undertook a number of days of voluntary and activity days. She commented that work was ongoing with the Universities to address the issues regarding waste and fly tipping in student areas at particular times of the academic year. She informed the Committee that a Manchester Nature Festival would be organised to showcase the good work undertaken by local community groups and this would help establish links between groups and share experience and good practice.

In response to comments made regarding LED street lighting the Executive Member for Environment, Planning and Transport said that it was anticipated that the installation of LEDs would be completed by September 2019. She said that information was available on the Council's website where residents could find out when changes were scheduled to be made and report any issues.

Decision

The Committee recommend:-

1. To establish a Task and Finish Group, the remit and scope to be agreed and that an invitation to join the group be extended to all Members of the Council.

NESC/18/33 Improving Road Safety Around Schools

The Chair recommended that consideration of this report be deferred to the September meeting as Members felt there were inaccuracies within the data that had been provided within the report. Members requested that when this report was considered again that the Executive Member for Schools, Culture and Leisure and the Director of Education be in attendance.

The Chair requested that if Members had identified any inaccuracies recorded against their ward, or phase 1 schemes that members did not support, to notify her via email and this would be relayed to the Executive Member for Environment, Planning and Transport and relevant officers.

Decisions

The Committee:-

1. Agreed to defer consideration of this item to the September meeting of the Committee;
2. Recommended that Members email the Chair with any identified inaccuracies in the report recorded against their ward or phase 1 schemes that members did not support, and
3. Recommended that when this report is considered again that the Executive Member for Schools, Culture and Leisure and the Director of Education be in attendance.

NESC/18/34 Overview Report

The report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

A Member commented that as the 'Improving Road Safety Around Schools' report had been deferred to the September meeting that the 'Greater Manchester Clean Air Plan' should be moved to the October meeting. The Deputy Chief Executive said that enquiries would be made to see if this item could be moved to a later meeting.

Decisions

The Committee:-

1. Notes the report; and
2. Approves the work programme subject to noting the above comments.

Economy Scrutiny Committee

Minutes of the meeting held on 18 July 2018

Present:

Councillor H Priest– in the Chair

Councillors Connolly, Davies, Douglas, Green, Johns, Newman, Shilton-Godwin, Raikes, and K Simcock

Councillor Leese, Leader

Councillor Richards, Executive Member Housing and Regeneration

Apologies – Councillors Hacking, Noor and Razaq.

ESC/18/28 Minutes

The minutes of the Economy Scrutiny Committee meeting held on 20 June were submitted for Approval.

In relation to Minute ESC/18/26 (Delivering the Our Manchester Strategy), Councillor Newman advised that the following point he had raised was inaccurate:-

- Whilst the expansion and development at Manchester Airport was welcome and in the main supported, the consequence of this and the recent introduction of charging for dropping off passengers, was resulting in anti-social parking within residential areas of Woodhouse Park ward and this needed to be addressed by the Council and the Airport.

He requested that it be amended as follows:-

- Whilst the expansion and development at Manchester Airport was welcome and in the main supported, the consequence of this and the recent increased activities of rogue meet and greet companies, was resulting in anti-social parking within residential areas of Woodhouse Park ward and this needed to be addressed by the Council and the Airport.

Councillor Douglas also requested that her attendance at the meeting be recorded.

Decision

To approve as a correct record the minutes of the meeting held on 20 June 2018 subject to the above amendments.

ESC/18/29 Manchester Piccadilly Strategic Regeneration Framework update 2018

The Committee considered a report of the Strategic Director (Development), which informed Members of the outcome of a public consultation exercise with local residents, businesses and key stakeholders on the draft Strategic Regeneration Framework (SRF) for the Manchester Piccadilly area.

The Strategic Director (Development) referred to the main points and themes within the report which included:-

- Consultation letters had been sent out to 3,276 local residents, businesses, and stakeholders;
- In total 15 responses were received to the consultation letters;
- The majority of the responses received to the consultation were generally supportive of regenerating the Manchester Piccadilly area, and of the SRF proposals;
- The issues raised following the consultation and responses given to these issues, which fell into the following major categories
 - Land and Property Impact;
 - Land Use;
 - Density and Height;
 - Heritage;
 - Public Realm;
 - Phasing;
 - Rail Services and Configuration;
 - Statutory Agency Responses; and
- HS2's configuration for Piccadilly station, at its current stage of design, did not mirror the configuration proposed within the SRF, which included a provision for Northern Powerhouse Rail (NPR).

Some of the key points that arose from the Committees discussions were:-

- There was strong support for the Piccadilly Station proposals within the SRF;
- There was concern in relation to the low response rate to the consultation and an assurance was sought as to whether this was a usual level of response to such important proposals;
- Consideration needed to be given to suitable walking and cycling routes to and from Piccadilly Station as well as suitable parking for bicycles;
- What was the Council intending to do to ensure the protection of historic buildings within the SRF;
- What potential impact would the difference in the design proposals for Piccadilly Station between HS2 and the Council have on the deliverability of the SRF;
- How would public space be delivered within the SRF in terms of land assembly;
- The SRF indicated that a residential tower block would be removed, was this accurate and if so had residents been informed;
- There was concern in relation to the provision of affordable housing within the SRF; and
- What further opportunity would there be to scrutinise the proposals.

The Leader welcomed the support for the proposals for Piccadilly Station from the Scrutiny Committee and advised that although a higher level of response to the consultation would have been welcomed, as the proposals were not contentious, the response rate that had been received was common. He acknowledged the point made around walking and cycling routes.

In terms of ensuring the protection of the historic buildings, it was reported that Historical England had not raised any concerns. Both buildings within the SRF were protected and it was intended that these would be retained and returned back into active life as appropriate.

The Leader advised that there would be a variety of ways to deliver public spaces within the SRF. The key aspect of this would be the need to deliver this in the first phase of development with the cost covered between all land owners. He advised that the SRF would not be delivered quickly, and although progress would be made with HS2 and NPR over the next 12 months, if there was a different footprint for the station, this would need to be re-visited.

Officers advised that there was one residential block that, at the present moment, could be affected by the plans within the SRF. Work was ongoing to determine whether the land occupied by the residential tower block was required by HS2 and if not, how the road layout might be altered to mitigate the need to remove it.

The Leader commented that as the Council received more clarity on HS2 and NPR proposals further reports would be submitted to Scrutiny for consideration.

Decision

The Committee:-

- (1) Notes the report; and
- (2) Supports the decision taken by the Executive to approve the Manchester Piccadilly Strategic Regeneration Framework with the intention that it will become a material consideration in the Council's decision making as the Local Planning Authority.

ESC/18/30 Northern Gateway – Draft Strategic Regeneration Framework

The Committee considered a report of the Strategic Director (Development), which provided details on the draft Strategic Regeneration Framework (SRF) that had been prepared for the Northern Gateway area, which had the capacity to deliver up to 15,000 new homes over a 15 to 20 year period.

The Strategic Director (Development) referred to the main points and themes within the report which included:-

- The background and context as to why the Northern Gateway was seen as a key development opportunity for the City;
- The vision and objectives of the draft SRF;
- The geographic neighbourhoods that would form the Northern Gateway, each with their own individual character and identity, but which were integrated into one functioning whole;
- The scale and density of the proposed development;
- The proposed mix of housing, which included 20% of all new homes delivered being affordable; and

- How public consultation on the SRF would be undertaken and the time frame for adoption of the SRF.

The Committee had been invited to comment on the report prior to its submission to the Executive on 25 July 2018.

Some of the key points that arose from the Committees discussions were:-

- Reassurance was sought that as part of the consultation, local businesses would be included as well as residents;
- Could an assurance be given that as part of the proposed housing, these would not be marketed as buy to let properties and would in fact be housing for Manchester residents at affordable prices;
- Would the City Centre Transport Plan be taken into consideration as part of the SRF to address the issue of parking on residential streets on the periphery of the city centre;
- It was enquired as to whether the homes that were to be built would have provision for the parking of bicycles and how many car parking spaces would be allocated to each property;
- It was pleasing to see that the provision of secondary school places was already being taken into consideration as part of the draft SRF;
- How could the Council ensure that the correct mixture of housing, including type and tenure would be delivered;
- What guarantee could be given that the required infrastructure for the proposals would be delivered and appropriately funded;
- What would be the implications for the areas just outside of the SRF boundary, with specific reference to the Queens Road area.

The Executive Member for Housing and Regeneration advised that the consultation exercise would take place over the months of August and September with opportunities for comment being provided on-line, in writing and in-person via a number of locally based drop-in events. Given the forthcoming school holidays, it was intended that two sets of consultation drop in events would be held – the first within a two week window in August, and the second in a one week window in September. These would be hosted at a number of accessible venues in and around the Northern Gateway, with the views of local Ward Members sought in terms of the most suitable locations. She agreed that it would be important that local businesses were also included in the consultation. Officers advised that it was also proposed to hold a number of business drop in events to gain the views on the proposals from local businesses.

The Committee was advised that the draft SRF was clear that 20% of all the proposed housing would be affordable and a mixture of tenure. There was also plans to deliver some social housing. One of the aims of the SRF was to create a new neighbourhood for local people and as such, it was not within the vision of the SRF that the proposed housing would be buy to let properties. In terms of the issue of parking for bicycles and the allocation of parking spaces, this would be part of future planning and design submissions, however, it was acknowledged that the SRF would need to address the issues that currently existed around parking on residential streets.

The Leader advised that the Council was not able to provide any form of guarantees that all the proposals within the draft SRF could and would be delivered, however, the Council was confident that a number of sites within the SRF would be developed. Some of the proposals would be dependent on obtaining the necessary support from government. He also advised the Committee that the SRF was a 20 year plan, and as such, it was not possible to predict at this stage what the exact mixture of housing would comprise of.

The Executive Member for Housing and Regeneration advised that it was not the intention of the SRF to establish a 'hard' border with the areas that it neighboured and it was hoped that as the redevelopment of the area took place, this would have a positive ripple effect on neighbouring areas.

Decision

The Committee endorses the recommendations to the Executive as follows:-

The Executive is recommended to:

- (1) Endorse the draft Northern Gateway Strategic Regeneration Framework as a basis for public consultation;
- (2) Note that the outcomes of the consultation exercise will inform a final version of the SRF to be brought back to a future meeting of the Executive for approval and adoption;
- (3) Note that proposals for a first phase development area in Collyhurst will be consulted upon as part of the SRF consultation exercise with a formal planning application expected to be submitted within the next 12 months

[Councillor Johns declared a personal and prejudicial interest in this item as his employer has worked on the economic vision for the Northern Gateway and left the meeting during consideration of this item]

ESC/18/31 Overview Report

The Committee considered a report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

Decision

The Committee notes the report.

ESC/18/32 The Eastlands Regeneration Framework update (Part A)

The Committee considered a report of the Strategic Director (Development), which provided an update on the developments associated with the Sports and Innovation Zone at Eastlands. The report also sought approval to a Masterplan for the Sports and Innovation Zone and progress on acquiring land interests within the Edwin Road Industrial Estate which were required to deliver the Zone.

The Strategic Director (Development) referred to the main points and themes within the report which included:-

- The overall vision was to establish the Etihad Campus as the key driver of the development of a globally competitive sport, leisure and recreation economic cluster;
- A key component of securing the overall vision was the development of the Sports and Innovation Zone on the western side of the Etihad Stadium;
- The focus of this Zone would be to accommodate new academic facilities, student accommodation, offices for sports organisations and managed workspace for new business start-ups;
- Central to the successful delivery of the Etihad Campus Sport and Innovation Zone was the acquisition of all of the interests within the Edwin Road Industrial Estate on the western side of the Etihad Campus;
- The draft framework masterplan set out the preferred location for the Manchester Metropolitan Institute of Sport, together with options for the location of the House of Sport to accommodate existing and future National Governing Bodies; and
- The draft framework masterplan also set out a number of options for the future redevelopment of the Edwin Road Industrial Estate area to provide up to 1,000 student accommodation bed spaces;

The Committee had been invited to comment on the report prior to its submission to the Executive on 25 July 2018.

Some of the key points that arose from the Committees discussions were:-

- What public realm provision would be included within the Framework and would there be any spaces for people to congregate;
- The options proposed to change the road layout to improve pedestrian and cycle access was welcomed;
- What consideration had been given in regards to student integration with existing businesses and residents and student safety within the area; and
- Could the Framework make reference to the minimum room size standards for student accommodation.

The Strategic Director (Development) advised that the Council would be the principal land owner for the area that would be developed for student accommodation. Discussions had taken place with the University which had flagged up concerns around issues of affordability and the size of accommodation as well as the safety, security and wellbeing of students. The Council would be endeavouring to use its land interest to ensure these outcomes were delivered on behalf of the University and the city. The integration of students was very important to the University and these proposals were seen as being part of the University's long term trajectory in being a successful good neighbour within an area of the city it had previously not had a presence in. In terms of public realm, he advised that it was clear that in terms of delivering the quality of outcomes the Council wanted to achieve, it was important that a good and accessible piece of public realm existed across the whole campus and discussions were taking place around this with Manchester City Football Club and its owners.

The Leader commented that in terms of student accommodation, the Council had endeavoured to increase the amount of purpose built student accommodation in the appropriate areas of the city, and in doing so, there were particular requirements for purpose built accommodation which would not be replicated in individual housing units. This helped the Council maintain control over what could be built and where. He also advised that to apply the same standards to student accommodation as what was applied to multi-purpose accommodation would potentially lead to the loss of the limited control the Council currently had.

The Strategic Director (Development) reminded the Committee that the area identified for student accommodation was the only part of the wider Eastlands Regeneration Framework area where the Council supported proposed building of student accommodation.

Decision

The Committee endorses the recommendations to the Executive as follows:-

The Executive is recommended to:

- (1) Welcome the decision of Rugby Football League, Rugby League's governing body, to relocate their Headquarters onto the Etihad Campus helping to deepen and broaden the range of international and national sports organisations based there;
- (2) Note the progress being made to assemble land within the Sports and Innovation Zone as set out in Section 3 of this report;
- (3) Endorse the draft Masterplan for the Etihad Campus Sport and Innovation Zone as a basis for consultation with residents, organisations and businesses, landowners and other statutory stakeholders who would be affected by these proposals.

ESC/18/33 Exclusion of Press and Public

A recommendation was made that the public be excluded during consideration of the next item of business.

Decision

To exclude the public during consideration of the following item which involved consideration of exempt information relating to the financial or business affairs of particular persons and public interest in maintaining the exemption outweighs the public interest in disclosing the information.

ESC/18/34 The Eastlands Regeneration Framework update (Part B)

The Committee considered a report of the Strategic Director (Development), which provided details on the progress to date regarding its land assembly initiatives in and around the Edwin Road Industrial Estate and set out the financial consequences to

the Council of concluding this programme, including setting out the implication to the Council's revenue budget.

Officers referred to the main points and themes within the report and answered questions of the Committee.

Decision

The Committee endorses the recommendations to the Executive as set out in the report.

Economy Scrutiny Committee

Minutes of the meeting held on Wednesday, 5 September 2018

Present:

Councillor H Priest (Chair) – in the Chair
Councillors Connolly, Davies, Douglas, Green, Hacking, Johns, Newman, Raikes, Razaq, Shilton-Godwin and K Simcock

Also present:

Councillor Craig - Executive Member Adults Health and Wellbeing
Councillor Leese - Leader
Councillor N Murphy - Deputy Leader

Apologies: Councillor Noor

ESC/18/35 Urgent Business

The Chair informed the Committee that a request had been made to appoint Councillor Kirkpatrick to the membership of the District Centres Sub Group.

Decision

The Committee agrees to appoint Councillor Kirkpatrick to the District Centres Sub Group

ESC/18/36 Minutes

Decision

To approve as a correct record the minutes of the meeting held on 18 July 2018.

ESC/18/37 Economic Impact of the City's Age-friendly Manchester Strategy

The Committee considered a report of the Strategic Lead – Ageing, which provided an update on the approaches and work being undertaken to address the priority area of employment in the over 50s. The report also detailed the economic impact of older workers on the city and the challenges they faced, within the context of the city's ageing strategy Manchester: A Great Place to Grow Older 2017-2021.

The Head of Work and Skills referred to the main points and themes within the report which included:-

- Being in good, well paid, healthy, work and the ability to remain economically active into later life was a strong determinant in older people's health and wellbeing outcomes;
- Increasing the rate of economic participation of those aged 50-64 had great economic benefit for the city and city region;

- Older workers had more difficulty than any other group in returning to work, with analysis by the Department for Work and Pensions (DWP) showing just 16.2% of people over the age of 50 were supported into a long-term job;
- The Greater Manchester Ageing Hub had been formed to
- coordinate a strategic response to the opportunities and challenges of an
- ageing population;
- The age-friendly strategy for Manchester was refreshed in October 2017 in response to the major economic and demographic changes, alongside significant changes in the national and regional political context;
- The Age Friendly Manchester team worked closely with the Work and Skills team to strengthen the city's focus on older workers, either via existing programmes of work or in the development of new partnerships and initiatives which included, Work Clubs, In the Know Programme, Skills for Employment service, National Careers Service, Employer Engagement.

Some of the key points that arose from the Committees discussions were:-

- There was a massive indictment of austerity on particular sections of Manchester's society, how was this going to be addressed;
- There was need in change of behaviour and attitude by employers towards employing older people. How was this going to be promoted;
- Did officers have any views or comments on the impact of part time jobs;
- Where there any examples of employers that were working positively to address employment of older workers;
- What communications had there been with the private sector to encourage the employment of over 50's;
- Had any engagement taken place with the Chamber of Commerce to encourage the employment of over 50's;
- What work was being done to support Manchester residents over 64 who may still be in employment or wish to work; and
- Was there a geographical spread of work clubs across the city.

The head of Work and Skills commented that the impact of austerity had had a culminating impact on Manchester residents that had been or were on benefits, with health having a large impact particularly on those over 50. The Council had set out to become an age friendly city and it was acknowledged that the economic aspect of the strategy required greater prominence. In terms of attitude and behaviour, getting the message out to employers was ongoing and those who were already engaged were easier to target. Again it was acknowledged that this was an area that required improving.

In relation to part time employment, it was recognised that it was mainly women who were in these roles and these type of jobs were less secure than full time employment. The ability to secure good employment became more difficult the older a person got.

The Committee was advised of organisations that were currently looked to retain their ageing workforce and the Head of Work and Skills agreed to share examples of good practice with the Committee. A commitment was given to continue communicating

and encouraging businesses to employ older people and engage with the Chamber of Commerce.

The Head of Work and Skills advised that the age range within the strategy only covered people up to 64 but acknowledged the point made by the Committee as the state pension age was now above this and it was commented that this might need amending to measure outcomes up to the state pension age and beyond.

Officers commented that there was a network of work clubs across the city in areas of need, with those areas of high need having a greater concentration of clubs. It was agreed to circulate details of where these work clubs were located to Committee Members.

Decision:

The Committee

- (1) Notes the report; and
- (2) Requests that the information requested on examples of organisations that acted positively in employing older people and the locations of the work clubs be provided to Committee members.

ESC/18/38 Manchester Population Health Plan

The Committee considered a report of the Director of Population Health and Wellbeing, which provided Members with details of the Manchester Population Health Plan with specific reference to Priority 2 of the Plan, Strengthening the positive impact of work on health.

The Consultant in Public Health referred to the main points and themes within the report which included:-

- Work had a major positive impact on health and wellbeing through both economic reward and participation in society;
- Manchester had a well established work and health programme which had been endorsed by the health and Wellbeing Board and Work and Skills Board;
- High rates of health related worklessness had persisted in the city during times of economic growth and gaining employment increased the likelihood of reporting good health and quality of life;
- 31,000 people were claiming sickness related out of work benefits in Manchester,
- increasing the skills of and employment opportunities for families would contribute to the wider ambition to reduce their social exclusion and health inequalities;
- A key part of a proactive approach was maximising opportunities to refer residents to health and employment services and connect residents to community assets;
- Training and support would be required to improve access to jobs in the major employment sectors.

Some of the key points that arose from the Committees discussions were:-

- Why was mental health not a priority area within the Plan as this was one of the main contributors to worklessness;
- How did social prescribing work in practice;
- Was there a payment package associated with social prescribing;
- What work was being done amongst the BAME communities to raise awareness around the need to look after their health;
- What work was being done to help those in what could be considered 'poor' employment; and
- Was there any work being done to look at the linkages between employment and alcohol consumption

The Executive Member for Adult Social Care and Health advised that mental health was a much larger issue that needed addressing and the priorities within the Plan had been identified based on achievability. Since 2017 there had been a new Mental Health Trust in place which was responsible for reviewing the services provided as well as the structure. The trust was aware of the gaps in service especially in the north of the city and was committed to addressing this.

In terms of social prescribing, it was explained that this was based on a premise that 10 to 20% of GP patients did not have medical related issues and GPs were not equipped with the knowledge to help these patients. As such social prescribing allowed GPs to refer patients to link workers within communities which could assist in accessing services and sources of support to help build resilience.

It was reported that there was some significant barriers in accessing employment opportunities within BAME communities and further work was needed with employers to improve these opportunities.

Officers acknowledged the comments made around 'poor' employment and there was a significant number of employers that did not see the relevance of supporting their staff and this resulted in a high turnover of staff. Support was offered to employers using local intelligence to try and promote amongst employers the benefit investing in employee's health.

The Committee was advised that there was very few social prescribing schemes that made any provision for financial support to voluntary or third sector organisations and instead there was a lot of work undertaken in helping organisations access existing funding schemes.

Decision

The Committee:-

- (1) Notes the report; and
- (2) Requests that the full Population health plan is circulated to all Committee Members

ESC/18/39 Working Well and Work & Health update

The Committee considered a report of the Head of Work and Skills, which provided an update on Working Well pilot, an employment support programme delivered across Greater Manchester, its expansion, which was developed to build on the pilot to support a wider range of benefit claimant and the Work and Health programme which would provide support for unemployed people with health conditions or disabled people.

The Head of Work and Skills referred to the main points and themes within the report which included:-

- The outcome of the Working Well pilot, which had not performed as had hoped;
- The aim of the Working Well expansion programme which was open to a wider range of benefit claimants than the pilot and incorporated a more co-ordinated approach between services and an update on its performance;
- Details of a GP referral route to help those who would be in a position to move into work with some intensive and holistic support;
- The success to date of talking Therapies which was commissioned separately but as part of the wider Working Well expansion and provided access to Improving
- Access to Psychological Therapies (IAPT) for clients with mild to moderate mental health issues;
- Details on the Skills for Employment programme which aimed to improve skills, motivation and confidence, access work experience opportunities and help find sustainable employment;
- The integration of other services with the Working Well design; and
- Employer engagement with the programme.

Some of the key points that arose from the committees discussions were:-

- How would someone who was homeless or sleeping rough access the programme;
- Why had the performance of the Growth Company in delivering the Working Well programme not been as successful as anticipated and what was being done to address this;
- What were the challenges within south Manchester as referenced was made to thus in the report but no details were provided;
- What assurances could be given that the programme would continue once government funding had stopped;
- What consideration had been given to supporting older people into employment.

Officers advised that the majority of people that accessed the programme had been referred by their GP's. In terms of the performance of the Growth Company it was commented that there was nothing to suggested that the needs of Manchester residents were any more complex than those of other areas. The Growth Company's initial target was to get 20,000 people back into work and although this target had not been met, they had tried to encourage providers to work together and share best practice, which often took time. The Committee was also reminded that although

performance had not been as good as anticipated, those that had been referred to the programme had already been through the national programmes without success and the feedback that had been received from working well clients of their experience of the service had been positive and whilst the Working Well programmes had delivered relatively small scale outcomes, the more focused approach for the Health and Work programme and delivery by the consortium of the Growth Company working with Ingeus (which had delivered the pilot and extension programmes in 7 of the 10 local authorities in GM) was expected to deliver improved job outcomes particularly for disabled Manchester residents.

The Committee was advised that in terms of the challenges in South Manchester, there were some more surprising statistics when compared to the rest of Manchester, the details of this would be shared with Committee Members.

In terms of the programme continuing once funding had stopped it was explained that the programme had been established prior to the devolution of health and social care in Greater Manchester and as such this now presented opportunities for the programme to continue. The GM Work and Health Board was overseeing the development of a programme of early intervention and prevention and ensuring that further investment was secured. This would add another dimension to the Working Well offer, as a programme aimed at preventing residents with health conditions or a disability from falling out of the labour market long term. The aim was for the programme to support up to 14,000 individuals across Greater Manchester between 2019 and 2022.

Decision

The Committee:=-

- (1) Notes the report;
- (2) Requests a further update in approximately 12 months time; and
- (3) Requests that officers share details of the challenges that had been identified within the south Manchester area.

ESC/18/40 Greater Manchester Mayor's Good Employer Charter

The Committee considered a report of the Head of Strategy and Policy Development, GMCA, which provided Members with details of a proposed GM Good Employment Charter in order to help deliver the priorities of 'good jobs with opportunities for people to progress and develop' and 'a thriving and productive economy in all parts of Greater Manchester as set out in the Greater Manchester strategy(GMS).

The Head of Strategy and Policy Development referred to the main points and themes within the report which included:-

- the Charter would have a tiered structure, enabling it to engage a wide range of businesses, public service providers and voluntary and community sector organisations and encourage them to meet higher employment standards by progressing up the tiers, learning from best practice, and thereby improve productivity and service quality;

- The first tier of the Charter would be for those employers who supported the aims of the Charter and GMS, but were not yet in a position to meet the requirements of accreditation;
- The next tier of the Charter – membership – would require employers to become accredited, based around a small number of clear standards drawn from the areas raised in the consultation;
- There were many existing accreditations in these areas, both local and national, so rather than duplicate existing standards, the proposed approach was to combine other accreditations into the GM standard, requiring fewer resources in setting up;
- Engagement would continue with employers, employees, campaigners and others to develop and refine this proposition and prepare another public consultation document setting out the draft Charter to be published shortly; and
- Dependent on the outcome of that consultation, a final Charter was expected to be produced by the end of the year.

Some of the key points that arose from the Committees discussions were:-

- Consideration should be given to including the health service and employers in future consultation on the Charter;
- How would the membership of the proposed Independent Panel, which would be set up to oversee the running of the Charter, be selected;
- When would the next round of consultation take place;
- How would the resources needed for the running of the Charter be provided;
- It was hoped that within the requirements of the Charter there would be inclusion of the issues discussed around employment of the over 50's population of Manchester.

The Head of Strategy and Policy Development acknowledged the comments made in relation to including the views of the health service and its employees in the next round of consultation and it was reported that they had already been included in the design of the charter to date. In terms of the membership of the Panel, it was reported that this was still open to further discussion and the resources for the Charter would be discussed in the next round of consultation.

The Leader informed the Committee that the next round of consultation on the proposed Charter would be with the Greater Manchester Mayor, himself and other appropriate members of the GMCA, however, he did intend to bring the final version of the Charter before full Council before it was officially adopted.

Officers noted the comments previously made by the Committee around the employment of the over 50's and agreed that this would be looked at for incorporating into the final version of the Charter.

Decision

The Committee

- (1) Endorses the development and creation of a Greater Manchester Good Employment Charter; and

- (2) Requests that the draft consultation is submitted to Committee Members for information.

ESC/18/41 Overview Report

The Committee considered a report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

The Committee requested that the following items which were listed as 'to be scheduled' were to be added to the work programme for future meetings:-

- Affordable Housing for Vulnerable Demographics – 7 November 2018; and
- LTE Group (formerly Manchester College) Performance update – 6 February 2019

Decision

The Committee:-

- (1) Notes the report; and
- (2) Agrees the work programme subject to the above additions

Communities and Equalities Scrutiny Committee

Minutes of the meeting held on 19 July 2018

Present:

Councillor Hacking - In the Chair

Councillors Andrews, Cooley, M Dar, Evans, Fletcher-Hackwood, Kirkpatrick, Rawlins and Rawson

Councillor N Murphy, Deputy Leader

Pasha Shah, Ministry of Housing, Communities and Local Government

Jawad Amin, Khizra Mosque

Paul Edwards, Moston Meadows Residents Association

CESC/18/29 Minutes

Councillor Andrews expressed an interest in joining the Our Manchester Voluntary and Community Sector Fund Task and Finish Group, which had been established at the 21 June meeting. The Chair of the Task and Finish Group reported that there was a vacancy on the Group for a Member of the Resources and Governance Scrutiny (RAGS) Committee, of which Councillor Andrews was also a Member. Councillor Andrews informed Members that he would discuss this with the Chair of the RAGS Committee.

Decision

To approve the minutes of the meeting held on 21 June 2018 as a correct record.

CESC/18/30 Integration and Community Cohesion - Integrated Communities

The Committee received a report of the Chief Operating Officer (Neighbourhoods) which provided information about the seven key areas of the Integrated Communities green paper, how this work fitted into Manchester's local framework for strengthening community cohesion and an update on the work taking place in North Manchester on community cohesion. The report also provided an update on the revised publication date for the Greater Manchester Commission for Tackling Hateful Extremism and Promoting Social Cohesion report.

Officers referred to the main points and themes within the report, which included:

- Information on the national Integrated Communities green paper and the seven key themes to challenge segregation and promote integration;
- Information on Manchester's Framework for Delivering Community Cohesion;
- Information on the North Manchester Community Cohesion Pilot; and
- An update on the Greater Manchester Commission to Tackle Hateful Extremism and Promote Social Cohesion.

Some of the key points that arose from the Committee's discussions were:

- Welcoming the good work undertaken to bring communities together and strengthen community cohesion;
- That the green paper did not address the impact that cuts to local authorities' funding had on their ability to deliver public services;
- The impact of a reduction in public services in creating unhealthy competition for resources and the detrimental impact this had on community cohesion;
- The need to respond effectively to any groups coming into the city intent on spreading division and hatred;
- To request information on the number of children being home schooled in Manchester and what measures were being taken to protect them from extremism;
- Funding for English for Speakers of Other Languages (ESOL) courses;
- What additional support was to be offered to schools to deliver the requirement to promote British values; and
- What the implications of the green paper were for schools admissions policies.

Pasha Shah from the Ministry of Housing, Communities and Local Government informed Members that an analysis of the national consultation on the Integrated Communities green paper was currently ongoing and the findings of this would be published in due course. He reported that five areas had been identified as pilot areas, Blackburn and Darwen; Peterborough; Bradford; Walsall and Waltham Forest. He said that £7m funding had been made available for groups to apply to support this activity with the long-term intention of building sustainable local communities which were supported to make local decisions and formulate local responses to address issues.

Mr Shah said that the green paper recognised English language as a priority and that in the pilot areas local communities would be encouraged to develop local, creative solutions to meet demand. He advised that the responses to the consultation would inform what support would be offered to schools to promote British values. He said this would be further enhanced by schools adopting an admissions policy to ensure that children from a variety of communities were admitted to schools to address community separation and isolation that was experienced in some areas. He reported that further information on these areas of policy would be better addressed by the Department for Education following analysis of the consultation. The Chair said that he would discuss with the Chair of the Children and Young People Scrutiny Committee which Committee would scrutinise the implications of the green paper on admissions policies.

The Director of Neighbourhoods informed Members that links had been established with the pilot scheme areas and the experience and lessons learnt would be shared with Manchester.

Mr Edwards described the initiatives undertaken in Moston to support community cohesion, these included establishing monthly meetings with representatives of different community and faith groups to establish a positive dialogue and build relationships; the extension of the residents association to cover a new build multi-cultural area and support for a local multi-cultural theatre group. He further described the invaluable support that the residents had received from the Neighbourhood Team and local Councillors.

Mr Amin described the positive work undertaken at the mosque and that they engaged with all sections of the community. He gave an example of a recent Health Fair event that had been supported by a range of partners and was attended by all sections of the community. He said that the mosque also served as a Hate Crime Third Party Reporting Centre. He said that PCSOs attended a regular Friday drop in event at the mosque that helped build confidence in the community and build relationships between the local community and partners. He commented that the positive citywide response to the arena bomb was a testament to the work that had been undertaken in Manchester to bring communities together.

Decisions

1. To note the report and thank the guests for their contribution.
2. To request that information on the number of children being home schooled in Manchester and what measures are being taken to protect them from extremism be circulated to Members.
3. To note that the Chair will discuss with the Chair of the Children and Young People Scrutiny Committee which Committee should scrutinise the implications of the green paper on admissions policies.

CESC/18/31 Manchester Adult English for Speakers of Other Languages (ESOL) Strategy - update

The Committee received a report of the Manchester Adult Education Service (MAES) Head of Service that provided an update of the current position with regard to the ESOL Strategy and the position of ESOL in the city.

Officers referred to the main points and themes within the report, which included:

- Providing Members with a background to the development of the Adult ESOL strategy for Manchester;
- An update on progress on the strategy;
- Information on the national picture including the All Party Parliamentary Group on Social Integration; and
- Information on the Government's Integrated Communities Strategy green paper that was published in March 2018.

Some of the key points that arose from the Committee's discussions were:

- What were employers doing to deliver ESOL for their employees;
- Were those residents affected by the closure of learning centres able to access other learning centres and where could details of these centres be found;
- Was the delivery of ESOL courses flexible to reflect the nature of people's working patterns ;
- Could the service meet demand and what were the future funding arrangements; and
- What would the impact of Brexit be on the level of demand for ESOL.

The Head of Work and Skills reported that evidence suggested that employers did not commission ESOL courses for their employees. She informed Members that the Adult Education Budget would be devolved to the Greater Manchester Combined Authority (GMCA) in 2019. She advised that, whilst work on the devolved budget was still ongoing, she was confident that the delivery of ESOL would continue as the provision of ESOL courses fitted in with the GMCA's objectives around work and skills.

The Adult Education Manager reported that it was recognised that learners could often work unconventional hours. She informed the Committee that both the Manchester College and MAES delivered courses in a flexible way with learners able to catch up on any missed classes at home and some courses were being piloted where learners could study online with the support of tutors and regular tutorials. She informed the Committee that information on where Talk English groups met could be obtained from the Talk English website, and she would circulate the link to Members. With regard to the question on Brexit, she said that the number of European workers accessing ESOL was very low and the demand for these courses arose from other community groups. She offered to share a profile of the learners with Members.

The Deputy Leader reported that the provision of ESOL was very important and the intention was to deliver more ESOL courses in Manchester, not less.

Decision

To note the report.

CESC/18/32 Delivering the Our Manchester Strategy

The Committee received a report of the Deputy Leader which provided an overview of the work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester Strategy for those areas within the portfolio of the Deputy Leader.

The Deputy Leader referred to the main points and themes within the report, which included activities in relation to:

- Tackling crime and antisocial behaviour;
- Keeping children, young people and adults with vulnerabilities safe;
- Protecting people from serious harm;
- Reducing the crime impact caused by alcohol and drugs;
- Changing and preventing adult offender behaviour;
- Skills and Employment; and
- Employer Engagement.

Some of the key points that arose from the Committee's discussions were:

- The need to recognise that older people require training, upskilling and the offer of apprenticeships;

- That the experience of residents and businesses when trying to contact Greater Manchester Police (GMP) via the 101 number was unsatisfactory; and
- Following recent national news reports, an assurance was sought that GMP would respond appropriately to reports of hate crime.

The Deputy Leader acknowledged the comments made regarding the experience of residents when calling the 101 number. He informed Members that conversations were ongoing with the Chief Constable and the Police and Crime Commissioner to discuss options to improve this. He advised Members that Manchester residents were encouraged to report hate crimes and he would be seeking an assurance from GMP that they were responding appropriately. He stated that he would update Members following his discussions with GMP.

The Deputy Leader acknowledged the comments made regarding the need for older people to be able to access training and apprenticeships. He said that he recognised that people needed to receive ongoing training to reflect the changing nature of employment so that people's skill sets remained relevant.

Decision

To note the report.

CESC/18/33 Overview Report

A report of the Governance and Scrutiny Support Unit was submitted. The overview report contained a list of key decisions yet to be taken within the Committee's remit, responses to previous recommendations and the Committee's work programme, which the Committee was asked to approve.

The Chair informed Members that the Deputy Mayor for Policing and Crime had been invited to attend a future meeting and it was hoped that she would be able to attend the Committee's September meeting. A Member requested that the report on Community Asset Transfers be included on the Committee's October agenda, to which the Chair agreed.

Decision

To note the report and agree the work programme subject to the above amendments.

Communities and Equalities Scrutiny Committee

Minutes of the meeting held on 6 September 2018

Present:

Councillor Hacking - In the Chair

Councillors M Dar, Fletcher-Hackwood, Rawlins and Rawson

Councillor S Murphy, Deputy Leader

Michaela Turner, Designated Safeguarding Lead, Abraham Moss School
DCI Rebecca Boyce, Greater Manchester Police

Apologies: Councillors Andrews and Kirkpatrick

CESEC/18/34 Minutes

Decisions

1. To approve the minutes of the meeting held on 19 July 2018 as a correct record.
2. To note the minutes of the Our Manchester Voluntary and Community Sector Fund Task and Finish Group meeting held 12 July 2018.

CESEC/18/35 Domestic Violence and Abuse - Update

The Committee received a report of the Chief Operating Officer (Neighbourhoods) which provided Members with a progress update on the implementation of the Domestic Violence and Abuse Strategy 2016 – 2020.

Officers referred to the main points and themes within the report, which included:

- Providing a background to the report following the ‘Delivering Differently – Manchester’s Domestic Violence and Abuse Strategy’ that was launched on the 17 June 2016;
- A description of achievements and developments over the previous twelve months, including initiatives that focused on the impact of domestic violence and abuse on children and young people;
- A description of the activities undertaken with a range of partners around the five work streams of: preventing abuse; managing safety; supporting people to seek help; adapting delivery models in response to changing needs and demands; training and developing the workforce;
- The impact of domestic abuse on children and young people;
- Funding and commissioning arrangements; and
- Information on the conduct of domestic homicide reviews.

Some of the key points that arose from the Committee’s discussions were:

- What training had been provided to staff working in schools in relation to Operation Encompass;
- How did Operation Encompass support those children not in mainstream education;
- Members commented that the report lacked any figures in the report and asked how many referrals had been made as a result of Operation Encompass;
- What work was being done through schools to promote healthy relationships;
- What activities were being undertaken to address coercive behaviours, such as financial and emotional abuse and what support was provided for children who were affected by this;
- Further information on Domestic Homicide Reviews was sought;
- What organisations were involved with the Domestic Violence Forum and how did this work fit in with the Greater Manchester Mayor's Policing and Crime Plan;
- Further information was sought on the Bridging to Change programme, designed to address perpetrators' behaviour;
- What work was being done to tackle Female Genital Mutilation (FGM) and so-called 'Honour Based' Violence; and
- How were the outcomes and success of these interventions and actions measured?

The Domestic Violence Manager informed the Committee that the Domestic Violence and Abuse Strategy had been co-produced with a range of partners, including the Voluntary and Community Sector, and the Domestic Violence Forum, chaired by the Deputy Leader which comprised of 34 members, including statutory organisations, Greater Manchester Police (GMP), the Probation Service, Health partners and the Voluntary and Community Sector. She said that the Domestic Violence Forum was collectively responsible for delivering the strategy and they had an agreed action plan.

DCI Boyce informed the Committee that Operation Encompass provided an overnight referral to the relevant school to notify them if a child had been present when police had attended an incident of domestic violence. This overnight referral made it possible for schools to provide the most appropriate pastoral care to the child. She said that training had been delivered to GMP staff and this continued to be refreshed to ensure good and consistent practice and recording was embedded. She said that it was planned that this be rolled out across Greater Manchester. She further informed the Committee that each school had been provided with guidance regarding Operation Encompass; however, it was recognised that each school had its own arrangements to deliver pastoral care to their pupils so the guidance was not prescriptive. In response to a request for the number of referrals made, the Committee was advised that this would be circulated. The Committee was informed that the scheme operated across all wards and across borders for those children attending schools in other Authorities.

DCI Boyce informed the Committee that Operation Encompass included referrals to non-mainstream places of education, for example Pupil Referral Units, and if a child attended an early years provision, such as a nursery, the Manchester Safeguarding Unit would be advised of the referral so that appropriate action could be taken.

Michaela Turner said that her school did become aware of children affected by coercive forms of abuse within a family that would not necessarily result in GMP attending a property and making a referral. She said this information was usually obtained through informal interactions with family members. She said the school would still respond appropriately to the child concerned. She said that the school also promoted and raised awareness around the subject of healthy relationships via a range of activities within the school.

In response to the question regarding training of front line staff, the Community Safety Lead said this training was available to all staff of partner organisations, including the voluntary sector. She said that the training was regularly reviewed. In addition she said that there were regular campaigns to raise awareness of the issue of domestic violence. In response to the comment made regarding the measuring of outcomes, the Community Safety Lead said this was being reviewed to effectively measure the impact of these activities.

In response to the discussion around the issue of coercive behaviour and abuse, the Domestic Violence Manager said that it was recognised as a form of abuse and work was underway to tackle this. She reported that training had been delivered to staff working in banks to help them identify signs of financial control and abuse. She informed Members that work was being developed with the Work and Skills Team and with CityCo so that other employers and staff could receive this training. Members welcomed this stating that Credit Unions should be encouraged to take up the offer of this training.

The Deputy Leader said that coercive abuse was recognised in the definition of domestic violence and was punishable in law. She said that there had been a number of successful prosecutions in Manchester and nationally a prosecution had been secured by agencies rather than the victim.

The Domestic Violence Manager reported that the Bridging to Change programme was a voluntary programme designed for perpetrators to address their patterns of behaviour. She explained that initially the course addressed this with the individual prior to group sessions. She said that following completion of the course victims were supported for the following six months to ensure there were no reoffending. She advised that perpetrators could also attend follow up sessions.

The Domestic Violence Manager reported that the Safe and Together Project was designed to hold perpetrators to account and influence behaviour change. She said the emphasis was on early help and preventative work.

The Community Safety Lead said that the Greater Manchester (GM) Strategy sought to work across borders and Manchester contributed to the GM Forum. She advised that this allowed for the development and sharing of good practice to address the issue of domestic violence.

The Community Safety Lead explained that Domestic Homicide Reviews were introduced in 2011. She said that the purpose of these was to identify lessons learnt. She said reviews were chaired by an independent person and involved all of the agencies that were engaged with the family concerned. The findings of a review were

reported to the Community Safety Partnership and then the Home Office. The lessons learnt were then shared with the relevant Safeguarding Board.

In response to the discussions around FGM and So-called 'Honour Based Violence' the Domestic Violence Manager said there were projects specifically to work with families at risk of FGM and young people and adults affected by FGM. She reported that there was a grant specifically to fund and develop peer mentors in communities across the city to engage with communities around this issue. She said that support for south Asian women was provided citywide by Saheli Asian Women's Project and that there was a dedicated help line.

Decision

To note the report and request that an update report be submitted for consideration in approximately 18 months' time.

CESC/18/36 Overview Report

A report of the Governance and Scrutiny Support Unit was submitted. The overview report contained a list of key decisions yet to be taken within the Committee's remit, responses to previous recommendations and the Committee's work programme, which the Committee was asked to approve.

Decision

To note the report and agree the work programme.

Resources and Governance Scrutiny Committee

Minutes of the meeting held on 19 July 2018

Present:

Councillor Russell - in the Chair

Councillors Ahmed Ali, Andrews, Barrett, Clay, Davies, Kilpatrick, B Priest, Watson and Wheeler

Councillor Ollerhead, Executive Member for Finance and Human Resources

Councillor Rahman, Executive Member for Schools, Culture and Leisure
(RGSC/18/41 and RGSC/18/43 only)

Apologies:

Councillor Lanchbury, Moore, Rowles and A Simcock

RGSC/18/34 Minutes

Decision

To approve as a correct record the minutes of the meeting held on 20 June 2018.

RGSC/18/35 Delivering the Our Manchester Strategy

The Executive Member for Finance and Human Resources presented his report to the Committee and welcomed any comments or recommendations.

Some of the key points that arose from the Committee's discussions were:-

- In future reports, a consistent reference to Manchester's 'most vulnerable residents', as opposed to 'the vulnerable' or 'most vulnerable' would be welcomed, to ensure there was an emphasis on them as people;
- Confirmation was sought that as well as Social Value, Ethical Procurement would be an area that the Executive Member would also be focussing on;
- Could an update be given as to what was being done with anchor institutions to encourage that they too were delivering social value through their contracts;
- Was it possible to measure the benefit of social value in Members' wards and if so, how;
- As there was no specific targets within the report, how was the Committee to measure the Executive Member's success going forward;
- Future reports should also contain details on the progress being made with implementing HR priorities;
- Did the Executive member have an aspiration for the Council to become an accredited Living Wage employer;
- Consideration should be given to the Council's digital strategy and improving the information available to the public via the Council's website; and
- Could the Executive Member provide an assurance that it was not Council policy to enter into contracts with those who were responsible for blacklisting

and if it was not currently possible, that this was incorporated into the Council's Ethical Procurement policy.

The Executive Member gave an undertaking to ensure there was consistency in references to Manchester's our most vulnerable residents in his future reports. He acknowledged the comments made around Ethical Procurement and agreed that greater reference would be made to this area in future reports.

In terms of anchor institutions, the Committee was advised that the Executive Member had requested Officers produce a report for him on this particular topic and he agreed that the Council needed to be doing more to encourage these institutions to embed Social Value within their contracts.

The Executive Member advised that he would try and obtain information that related to how Social Value was benefitting Members' wards and share this with the Committee. He commented that the Council worked closely with CLES who produced statistical information for the city as a whole in relation to how Social Value was being delivered.

In terms of targets to be measured against, the Executive Member commented that as he was new in post, he had not wanted to set targets that were unrealistic at this stage. He advised that in future reports there would be targets that the Committee could measure his performance against. A key area he was keen on was ensuring that Manchester received the recognition it deserved for its work on delivering Social Value.

The Executive Member assured the Committee that it was not Council policy to enter into contracts with any organisation that was blacklisted or those who had been blacklisted and were not able to demonstrate that they no longer engaged in this type of activity.

The Executive Member confirmed that he aspired for the Council to become a Living Wage Employer and was looking into it.

Decision

The Committee:-

- (1) Notes the report;
- (2) Requests that a future report is submitted to the Committee on the Council's policy for dealing with contractors who were or had been blacklisted; and
- (3) Requests that the Executive Member for Finance and Human Resources explore the possibility of the Council becoming an accredited Living Wage employer.

RGSC/18/36 HR People Strategy

The Committee considered a report of the Deputy Chief Executive, which set out progress made in delivering the Council's Our People Strategy and the priorities for the next 12 months.

Officers referred to the main points and themes within the reports, which included:-

- The delivery of the 2017/18 Apprenticeship Strategy with 200 apprentice starts, which exceeded the corporate target of 169;
- A reduction of approximately 17% in agency staff spend for 2017/18 when compared to 2016/17;
- A continued downward trend in sickness absence levels;
- A significant increase in staff engagement;
- The roll-out of About You, a strengths-based performance management framework for all staff;
- The launch of a strengthened process to support staff redeployment as part of a review of m people arrangements;
- Re-accreditation of the Excellent level of the Equalities Framework for Local Government (EFLG);
- Delivery of the £1.5m workforce savings target for 2018/19;
- Priorities for the year ahead, which included
 - maintaining a focus on optimising workforce resources;
 - embedding integrated teams across the wider health and social care partnership;
 - continuing work to refresh m people; and
 - a strong focus on organisation development (OD), to restore the internal capacity that was removed historically.

Some of the key points that arose from the Committee's discussions were:-

- There was concern as to the approach some sections were allegedly managing staff underperformance through suspension whilst investigations were conducted and that these were taking very long periods to conclude;
- Whilst it was pleasing to see that the Council had achieved re-accreditation of the Excellent level of EFLG, was it possible to provide a breakdown of ethnicity across the Council;
- Further clarity was needed on the priority to restore the internal capacity to invest in OD in order to embed the Our Manchester behaviours across the workforce;
- What was being done to address those areas of the Council that had still yet to fully embrace the new cultural direction the Council was heading in;
- It was felt that there needed to be further work undertaken to reduce the amount spent on the use of agency staff; ad
- Did the Council undertake exit interviews with staff who left and if so, what was done with this information.

The Head of HROD advised that she was not aware of any situations where staff had been suspended pending investigation into their performance and asked that if Members knew of such instances, they should advise her accordingly. She offered to provide a report to a future meeting of the Committee which looked at staff performance and the tools the Council had available to address underperformance by staff.

The Head of Organisation Development advised that in terms of an ethnicity breakdown of council employees, there was an annual publication available via the Council's website that covered this which could also be circulated to Committee Members. He also advised that at the next meeting of the HR Sub Group, the Group would be looking at the issue of equality.

The Head of HROD explained that in order to successfully deliver the Our Manchester behaviours across the workforce, it would be necessary to reinvest in OD in order to improve the processes and content of the staff development offer, drive up the skills profile of the workforce; invest in leadership and management development and develop an asset-based staff development offer. This would be contained within the current budget and involve a redesign of the service to bring in more specialists within this area.

In terms of exit interviews, the Committee was advised that these were undertaken and managed at a directorate level. It was suggested that consideration could be given as to how the information gathered could be used at a corporate level to help improve and shape future service delivery.

Decision

The Committee

- (1) notes the report; and
- (2) requests a future report on underperformance and disciplinary management.

RGSC/18/37 Update on implementation of the General Data Protection Regulations (GDPR)

The Committee considered a report of the City Solicitor, which set out the impact of GDPR on the Council and updated the Committee on the work done to implement GDPR including mitigating the loss of personal data.

Officers referred to the main points and themes within the reports, which included:-

- To ensure that the Council was in a position to comply with the new data protection laws, an intensive work programme led by an interdisciplinary team of officers had been carried out;
- Whilst there were areas where more work was needed to fully embed the new requirements, the Council's rating using the Information Commissioner Office's online GDPR self-assessment tool was 'overall green';
- The duty on the Council to record all data breaches and to report data breaches that were likely to result in a risk to an individual to the Information Commissioner's Office within 72 hours of becoming aware of the breach;
- The Council had built on existing practices and procedures to ensure staff were aware of the need to take care when handling personal data and what constituted a data breach;
- Awareness regarding GDPR requirements including data breaches had been raised by a variety of measures, including a 'Golden Rules' communications campaign.

- 92% of staff with ICT access had completed the Council's Information Governance (IG) e-learning module (which took into account GDPR). Arrangements had also been made for training staff who did not have ICT access; and
- As required by GDPR the Council has appointed a Data Protection Officer (DPO)

Some of the key points that arose from the Committee's discussions were:-

- What process was in place in the event of a fine for failure to meet GDPR requirements;
- When would the Council reach full maturity of the project;
- Could anything be put in place to make the IG training compulsory for staff;
- How many reports of data breaches had there been since GDPR came into effect;
- Was the role of the DPO a full time permanent position

The Head of Governance advised that the Council was trying to minimise the risk of any fine by ensuring staff dealt with data protection appropriately and although the risk could not be completely removed, it was felt that in the main risks could be minimised by demonstrating the Council had good practices in terms of how it handled personal data. It was acknowledged that it would be preferable that all staff completed the IG training and it was possible to target those individuals who had yet to complete this. In terms of the full maturity of the project, there was still some aspects that needed completing, but it was hoped that these areas of work would be completed soon in order to ensure that good GDPR practices were embedded within directorate.

The Committee was advised that between GDPR had come into effect and 20 June 2018, there had been 39 data breaches logged. This was seen as a positive sign as it demonstrated that staff were aware of the requirements to report data breaches promptly. It was confirmed that the role of the DPO was a full time permanent position and was responsible amongst other matters for monitoring data protection compliance, making recommendations to the Council's Corporate Information Assurance Risk Group (CIARG) and Departmental Senior Information Risk Owners (DSIRO's) for actions to prevent the recurrence of specific categories of breach and to ensure lessons were learnt across the Council.

Decision

The Committee notes the report

RGSC/18/38 ICT update

The Committee considered a report of the Chief Information Officer, which provided an update on the steps being taken around data retention and resilience, key ICT projects and the financial position of the service.

Officers referred to the main points and themes within the reports, which included:-

- The progress made in all major projects, including:-
 - Data Centre Programme;
 - Public Services Network (PSN);
 - Assistive Technology in Adult Social Care;
 - Estates Transformation;
 - Communications Room;
 - Universal Access;
 - Networks and resilience; and
 - Capital Investment Plan
- The contract with the Council's new data centre facility provider was anticipated to start in October 2018, which would deliver the Council's first resilient data centre facilities;
- The service had lost a number of key resources recently. Feedback received had highlighted the growth and opportunities in the technology sector across Greater Manchester and higher wages on offer;
- The 2018/19 approved ICT revenue budget was £13.684m with £0.520m savings proposed;
- ICT were currently forecasting a breakeven position as at the end of May 2018, although there was an underspend on staffing costs due to vacant positions; and
- The ICT combined programme was forecasting £7.878m (of which £0.700m was unallocated and related to pipeline projects) against a total 2018/19 budget of £16.441m, which was resulting in a variance of (£8.563m).

Some of the key points that arose from the Committee's discussions were:-

- When was it anticipated that the Assistive Technology programme for Adult Social Care would be implemented and what would this technology include;
- A lot of the work within ICT was supportive of functions in other directorates. As such how were projects prioritised, governed appropriately and delivered effectively;
- Why was the Council not currently compliant with PSN
- How was the Council looking to retain staff within ICT and what offer was available to them in terms of flexible working, and how many staff currently worked part time;
- Was there any plans or consideration being given to looking at having a Municipal Broadband provider similar to arrangements in Stockholm and the Netherlands;
- How was Social Value and Ethical Procurement being delivered as part of the capital spend within ICT; and
- Was it thought that recent fines incurred by Google as reported in the national press, have any impact of its presence in the UK and if so would it have any bearing on the Council's contract with Google.

The Chief Information Officer advised that the roll out of the Assistive Technology programme was being overseen by the Director of Adult Social Care. The technology would be used to provide people with greater control over their own support plan and level of independence to enable people to live at home much longer. The production of specifications was currently underway to take proposals

out to the market to find the appropriate technology solution and third party providers. Soft market testing was also underway and a number of technology partners and social care providers had been engaged with to develop the way forward.

In terms of prioritisation of projects, it was explained that there was a significant number of layers of governance that impacted the change process that ICT went through to deliver new services, including SMT, and ICT Board and a Capital Board. There was also a number of ICT Business Partners within each directorate to ensure that the priorities of the directorate structures were replicated in what ICT delivered. The Chief Information Officer gave an undertaking to work with the Committee to ensure that there was effective scrutiny of this process in the future.

The Committee was advised that the reasons for non-full compliance with PSN was detailed in the report. It was expected that the Council would reapply for this compliance in October 2018. Reassurance was given that there was no operational risk internally as things stood.

The Chief Information Officer acknowledged that the issue of retaining staff was an area of concern and challenges did exist in maintaining staffing levels. Various methods of retention have been implemented which had included the payment of honorariums, market rate supplements and opportunities to maximise the use of the apprenticeship levy. He explained that due to the demand and transformation of this sector, it needed to be acknowledged that staff would no longer stay with a single organisation throughout their career. In terms of flexible working, apart from staff that worked on a rota basis on the service desk, all other staff were able to work flexibly. This included 10 out of 168.5 FTE staff working part time. The Committee felt that this was an area that Officers could explore further and the Chief Information Officer agreed to look at it further.

In terms of the Capital Plan, there was some work to be undertaken to look at a new corporate Wi-Fi solution and a procurement exercise would be undertaken in the next 12 months and it was hoped to open up the opportunity to engage in this with SME organisations that contributed to the Council's Social Value aspirations. This could potentially include the Council or a wholly owned company of the Council that was compliant with procurement guidelines.

It was reported that any external contract for ICT provision needed to demonstrate the highest levels of social value sign off. It was made clear in all contracts, the percentage terms a contractor must reach in delivering social value prior to the letting of a contract. The Executive Member for Finance and Human Resources commented that ICT was a very good exemplar of a Council department delivering social value.

The Executive Member for Finance and Human Resources did not feel that the fine incurred by Google would have any impact on its presence in the UK or have any detrimental impact on its contract with the Council.

Decision

The Committee:-

- (1) Notes the report;
- (2) Requests that in future reports, information is provided on:-
 - the process undertaken for the prioritisation of projects for different directorates;
 - details on the original capital spend against each project and any variance, the original planned delivery date, revised delivery dates, and actual delivery date of projects;
 - the original approved budget and revised approved budget for projects;
 - the viability of a municipally owned business that could bid for various IT procurement projects; and
 - the retention strategy for ICT staff

RGSC/18/39 Financial support for care leavers including a Council Tax discount

The Committee considered a report of the City Treasurer, which sought Executive approval to provide financial support to care leavers in order to assist them in managing the social and financial transition from local authority care to independent living and assist in sustaining tenancies whilst mitigating the risk of homelessness and increased transience for this vulnerable group of young people.

The Director of Customer Services and Transactions referred to the main points and themes within the reports, which included:-

- The Council's responsibility to care leavers;
- The challenges care leavers faced in managing their own finances;
- The powers available to the Council to provide financial support assistance;
- The position of support across the other Greater Manchester authorities, including the cost to date in providing this support
- The Councils position in terms of support provided including the cost to date;
- Revenue consequences associated with extending the provision of support and age range for care leavers up to their 25th birthday;
- Legal considerations in respect of legislation of looked after children and care leavers and Council Tax legislation; and
- Proposed next steps.

The Committee had been invited to comment on the report prior to its submission to the Executive on 25 July 2018.

There was unanimous support from the Committee in relation to the proposals within the report. A key point that arose from the Committees discussions was:-

- In terms of the pre-tenancy training courses that required undertaking by care leavers, could consideration be given to providing more training around managing budgets.

Decision

The Committee:-

- (1) Notes the report;
- (2) Requests that Officers take into consideration the request around additional training in managing budgets; and
- (3) Endorses the recommendations to the Executive as follows:-

That the Council supports the proposal set out in the proposed AGMA protocol and the following changes are made and agreed to Manchester City Council policies.

For any bills or charges relating to the 2018/19 financial year, the Council will award a Council Tax discount to care leavers of up to 100% of the Council Tax that is due, subject to the following points:

- The discount will apply until the care leaver reaches their 25th birthday;
- If the care leaver is joint and severally liable or becomes a member of a household where an exemption or discount is in place, such as a Single Person Discount or Student Exemption, the presence of the care leaver should be ignored so that the exemption/discount is not affected;
- Care leavers up to their 25th birthday are included as a specific vulnerable group in the Council's discretionary financial support policies including the Welfare Provision Scheme, the Discretionary Council Tax Support Scheme and the Discretionary Housing Payment scheme;
- For the purposes of this report, a care leaver is defined as an individual whom any Council has Corporate Parent responsibilities for. The care leaver should be resident in the Manchester area and have been in the care of a local authority (looked after) for at least 13 weeks since the age of 14 and who was in care on their 16th birthday;
- This decision is effective from the beginning of the 2018/19 financial year and, as such, any awards would be backdated to 1 April 2018 where appropriate. Care leavers who become responsible for Council Tax after this date will be granted the discount from the date of occupation; and
- The Council has discretion to backdate the care leavers discount to April 2017 and this discretion is delegated to the Director of Customer Services and Transactions or their nominated representative. Each request will be considered on its own merits.

RGSC/18/40 Overview Report

The Committee considered a report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

Decision

The Committee notes the report.

RGSC/18/41 National Speedway Stadium update (Part A)

The Committee considered a report of the Strategic Director (Development), which provided update in relation to the National Speedway Stadium at Belle Vue Sports Village following the report to the Resources and Governance Committee dated 21 June 2018.

The Strategic Director (Development) referred to the main points and themes within the reports, which included:-

- A chronology of the events leading to the Eastlands Trust ('the Trust') being instructed by the Council to operate the National Speedway Stadium in November 2016 and Belle Vue Speedway 2017 Ltd ('BVSL') entering into a lease agreement with the Council in 2017;
- Clarification of the relationship between the Council with Eastlands Trust and BVSL;
- The current and future position of BVSL;
- The future proposal for the speedway sport nationally;
- Clarification about the Council's proposed financial support to enable the establishment of a speedway academy at Belle Vue; and
- Clarification of the proposed investment into the National Speedway Stadium by the Council.

Some of the key points that arose from the Committee's discussions were:-

- With the information now provided, there was support for the proposals to provide financial support to enable the establishment of a speedway academy at Belle Vue;
- It was hoped that the investment in the stadium would result in a similar effect as the investment that had been made in the Manchester Velodrome for the 2002 Commonwealth Games;
- It was good to see that a range of non-speedway activities and usage had been proposed for increased income opportunities at the stadium; and
- There was a reassurance that the new operator arrangements would be in line with the rest of the leisure estate, where all potential losses were fully underwritten by the operator and not the Council.

Decision

The Committee notes the report.

RGSC/18/42 Exclusion of Press and Public

A recommendation was made that the public be excluded during consideration of the next item of business.

Decision

To exclude the public during consideration of the following item which involved consideration of exempt information relating to the financial or business affairs of

particular persons and public interest in maintaining the exemption outweighs the public interest in disclosing the information.

RGSC/18/43 National Speedway Stadium update (Part B)

The Committee considered a report of the Strategic Director (Development), which provided additional information that was requested by the Committee including the Business Plan, provided by Belle Vue Speedway 2017 Ltd.

The Committee asked questions to which the Strategic Director (Development) and the Executive Member for Schools, Culture and Leisure responded.

Decision

The Committee notes the report.